



2022-2023 Site Supervisor and Employer Survey

The site supervisor and employer survey had a total of 22 responses (5 responses from a site supervisor and employer and 17 responses from site supervisors). There were 20 site supervisors that supervised MA Counseling students, and 2 supervisor indicated other setting, not specified. Participants reported from the following employment settings:

- 5 Agencies
- 6 Elementary schools
- 2 Middle Schools
- 3 High Schools
- 2 Institutions of Higher Education
- 1 Private Practice
- 3 indicated other

Highlights of the survey were the following:

- ❖ Majority of the supervisors indicated that their supervisees provided effective counseling skills, utilized counseling theory effectively to support client growth, provided assessment, diagnosis and treatment of clients with culturally appropriate care, demonstrated effective group counseling skills, advocated for clients when appropriate, adhered to legal and ethical counseling standards, and that they were sensitive to social and cultural issues that may impact the process of counseling.
- ❖ Most all supervisors strongly agreed or agreed that the Department of Counseling at UNC Charlotte is producing professionally competent and highly committed graduates.
- ❖ The average scores for supervisees demonstrating effective researching and teaching skills and effective service, outreach, and engagement skills were slightly skewed due to a high number of participants indicating “not applicable.”
- ❖ Some comments that were provided by supervisors and employers were:
 - Improve communication gaps between supervisee and supervisor, including sharing appropriate documents in a timely manner
 - Increasing supervisee’s flexibility and comfort zone related to school counselor tasks (for example, classroom lessons and group counseling)
 - Ensuring contact is made between site supervisors and UNCC supervisors
 - School counseling students learn more about school specific counseling and delve more into ASCA alignment

Site Supervisor & Employer Survey

**Academic Year 2022-2023
Total Responses: 22**

**1= Strongly Disagree
2= Disagree
3= Undecided
4= Agree
5= Strongly Agree**

<u>Survey Item</u>	<u>Average Response</u>
Provides effective counseling to clients.	4.55
Uses counseling theory effectively to support client growth.	4.32
Provides culturally appropriate care during the assessment, diagnosis, and treatment of the client.	4.57* (1 participant indicated N/A and did not provide an explanation)
Demonstrates effective counseling skills in group and psychodynamic formats.	4.3* (2 participants indicated N/A and did not provide an explanation)
Is sensitive to social and cultural issues that may impact the process of counseling (e.g., gender, SES, disability, sexual orientation, and religion)	4.68
Advocates for clients, counseling agencies, schools, and the counseling profession when appropriate.	4.6* (2 participants indicated N/A and did not provide an explanation)
Adheres to legal and ethical counseling standards.	4.55
Demonstrates effective research skills (Graduates in higher education faculty positions).	4.75* (14 participants indicated N/A and did not provide an explanation)
Demonstrates effective teaching skills in the classroom (Graduates in higher education faculty positions).	4.17* (16 participants indicated N/A and did not provide an explanation)
Demonstrates effective service/outreach/engagement skills (Graduates in higher education faculty positions).	4.33* (3 strongly agreed, 2 agree; 1 undecided) (16 participants indicated N/A and did not provide an explanation)
Based on your experience, the Department of Counseling at UNC Charlotte is producing professionally competent and highly committed graduates.	4.43* (1 participant indicated N/A and did not provide an explanation)